



Knowledge into Action!

Effective Practice for Child and Family Services

2nd to 4th August 2004

Sydney Convention & Exhibition Centre
Darling Harbour

Conference Program and Registration Booklet

“With greater knowledge comes greater responsibility to act.....
Ultimately it is the gap between what we know and what we do
by which we will be held to account ...”

Dorothy Scott - April 2003.



↔ The Conference Patron



**Her Excellency
Marie Bashir AC
Governor of NSW**

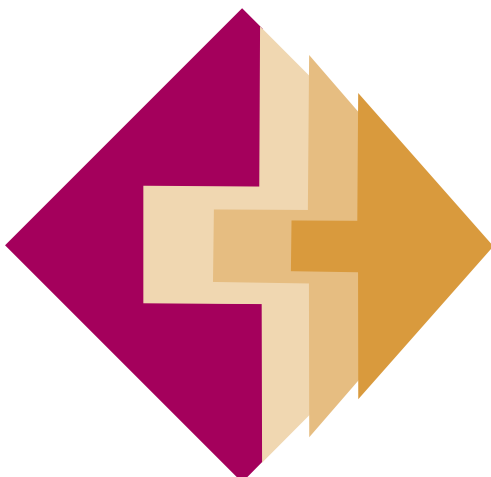
↔ **Conference Theme and Format**

The conference theme “Knowledge into Action! Effective Practice for Child and Family Services” will be reflected in the following streams:

- **out of home care for children and young people**
- **working with Indigenous children, families and communities**
- **supporting families – prevention and intervention**
- **participation of children and young people**

Participation of children and young people is strongly encouraged in the preparation and presentation of papers and workshops.

The conference also incorporates Professional Development Workshops run concurrently with a Leadership and Management Institute.



↔ Message from the Organising Committee

Dear Colleagues

The 2004 *Knowledge into Action* conference is the result of a collaborative effort between ACWA, Family Services NSW, the national association CAFWAA, CREATE Foundation, Aboriginal Secretariat and the NSW Department of Community Services.



We are excited by the program which is designed to meet the diverse learning needs of staff, carers, managers, young people, policy makers and academics working in the critical services streams: early intervention, out-of-home care, family support, youth services and those working with Indigenous families and communities.

Here are some program highlights....

- Eminent UK researcher and policy maker Roger Bullock will address the conference theme about transferring research evidence and practice wisdom into positive action for children and families;
- Leading Australian experts Muriel Cadd, Dorothy Scott, Judy Cashmore, Graham Vimpani and the CREATE Foundation will launch conference streams by presenting the key messages for practice from research;
- International expert on family preservation services and foster care Professor Marianne Berry (USA) will identify those practices that are successful in strengthening families and in achieving safe restoration;
- Strong youth involvement and commemoration of 10 years of participation since the Bill of Rights for children in care and the establishment of the CREATE Foundation;
- Involvement and input from parents who use family services;
- A choice of more than 80 papers and workshops from experienced practitioners from across Australia;

- Launch of National Aboriginal Children's Day 2004;
- The *Management and Leadership Institute: Leading Organisations into the Future*;
- A research forum to develop the national child welfare research agenda;
- A choice of Professional Development Master Classes on foster care, family support skills, tools for critical casework decisions and programs for working with high needs young people.

The conference is also designed to provide an opportunity for networking and exchange and will be a time to relax and enjoy time out from your usual place of work. The conference dinner promises to be a time to celebrate our successes and to have fun! This is a conference where you can be affirmed, informed, challenged, inspired and revived!

On behalf of the organising committee I commend the program to your attention and urge you to join your colleagues who will come together from across Australia for this important and enjoyable conference experience.

Nigel Spence
 Chair, Organising Committee

Hosted and supported by



**The Association of
 Children's Welfare
 Agencies (ACWA)**



NSW Family Services



**Child and Family
 Welfare Association of
 Australia (CAFWAA)**



**The CREATE
 Foundation**



**The NSW Aboriginal
 Child, Family and
 Community Care State
 Secretariat**



**The NSW Department of
 Community Services**

Updated program details at
www.acwa.asn.au/conf2004/

General Inquiries

Conference Organiser

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 **Aims**

ACWA, in conjunction with partner organisations, convenes this biennial conference for the child youth and family services sector to:

- **showcase best practice and innovative programs**
- **bring together those committed to helping children, youth and families**
- **exchange local and international knowledge and expertise**
- **create an impetus for change and development towards improving services for children, youth and families.**

 **Who will attend?**

Family support workers , social workers , youth workers, young people, child protection workers, carers, managers, researchers, academics and policy makers.

 **Keynote Presenters include...**



Marianne Berry

Professor of Social Welfare at the University of Kansas, USA with over 80 career publications on evidence-based practice with children and families. Her primary research and practice experience is in public child welfare

agencies, including family preservation services, foster care, and adoption. She is a founding member of the International Association of Cross-National Evaluation in Child and Family Services.

Roger Bullock

Established the Social Research Unit at Dartington in the UK and is now Chair of the Centre for Social Policy in The Warren House Group at Dartington, which carries out a set of research, development and dissemination activities concerned with children in need. Dartington's research has specialised in social and educational services for children and families. He is also Professor Emeritus of Child Welfare Research at Bristol University and commissioning editor of the journal *Adoption and Fostering*.



Dorothy Scott, OAM

Currently Head of School of Social Work, University of Melbourne and has recently been Executive Secretary of The Ian Potter Foundation. She is well-known in the field of child welfare as a practitioner, educator, researcher, expert witness and policy adviser.

Muriel Cadd

Chair of the Victorian Aboriginal Child Care Agency and Executive Director of the Secretariat of National Aboriginal and Islander Child Care.



Participation

This conference is also for young people!

Direct participation of young people is viewed by the conference organising committee as one of the most important aspects of the conference, central to the conference aims and its success. The involvement of young people aged 12-24 is being guided and planned by a Youth Participation Advisory Committee facilitated by CREATE Foundation.

Participation of young people is critical to the learning process, to ensure that the consumer voice is heard. Young people will contribute to the development of best practice, enabling the sector to learn from past experiences and make meaningful changes. The conference will increase awareness of the challenge to involve children and young people in decisions that affect their lives.

Young people from across the country will be involved in all aspects of the 2004 conference as participants, keynote speakers, workshop presenters and volunteers. In addition to the conference program, youth delegates can participate in information exchange sessions and a social program developed by young people for young people.

We invite you to actively support young people's participation in the following ways:

- You are encouraged to sponsor a youth delegate.
- You can volunteer to be a mentor support person for youth delegates.
- If you wish to seek additional sponsorship you can download examples of fundraising letters from the conference website.
- Take up the challenge and plan your young people's participation – you might just collect the participation award being offered by the Youth Participation Advisory Committee!

Contact CREATE foundation on 02 9310 4234 and talk to Leanne or Kylie about being involved or e-mail leanne.clarkson@create.org.au or kylie.gordonwilkins@create.org.au

Participation – the voices of parents

It is also planned that the views and direct participation of parents, in particular parents who are in receipt of family support services will be presented at the conference. If you are interested in involving parents as co-presenters, delegates or in other ways, please contact sharyn@mob.com.au.

**Conference Registration
closes 15 July 2004**



PROGRAM AT A GLANCE

	MONDAY 2ND AUGUST	TUESDAY 3RD AUGUST	WEDNESDAY 4TH AUGUST	WEDNESDAY 4TH AUGUST
9.00	<p>Opening Plenary</p> <ul style="list-style-type: none"> MC : Ms Kelly Trewin Indigenous Welcome – Eora People Opening : The Hon. Carmel Tebbutt MLC Minister for Community Services Young People's presentation coordinated by CREATE Foundation celebrating 10 years of participation Keynote – Roger Bullock 'Knowledge into Action: Effective Practice for Child and Family Services' Newpin choir 	<p>9am to 10am</p> <ul style="list-style-type: none"> Keynote – Marianne Berry 'Best Practice in Family Preservation' Presentations from Young People Presentations from Parents 	<p>9.00am</p> <p>4 x all day workshops/master classes 9.00am to 5.00pm</p> <p>③① Skills in working with families</p> <p>③② SYMPOSIUM The Future of Foster Care: New Research Findings</p>	<p>Plenary</p> <p>Leading Organisations into the Future</p> <ul style="list-style-type: none"> Keynote 1 Gerhardt Pearson 'The changing world, the challenges and opportunities we will face' Keynote 2 Julian Disney 'The changing world for the nonprofit sector - the vision'
10.30	<p>B R E A K</p>	<p>10 to 11am Interactive Poster Session</p>	<p>B R E A K</p>	<p>B R E A K</p>
11.00	<p>Concurrent Sessions</p> <p>Messages for Practice from Research - Expert presentations & responses from stakeholders</p> <ol style="list-style-type: none"> Working with Indigenous Children Families and Communities: Muriel Cadd Out of home care: Judy Cashmore Supporting Families: Prevention and Intervention: Dorothy Scott Children and Young People's Participation: CREATE Foundation Understanding & Responding to Childhood Trauma: Dr Graham Virmani Management Issues in Child & Family Organisations 	<p>11am Concurrent Sessions (Workshops and Papers)</p> <ol style="list-style-type: none"> WORKSHOP Children and Young People's Participation Out of home care – contact & reunification, Supporting Families: Organisational change and development Educational & resilience National Child & Family Welfare Research Coalition Forum Part I Young people with complex needs 	<p>③③ Roger Bullock Tools for making difficult casework decisions</p> <p>③④ SYMPOSIUM Understanding & responding to Young People with complex needs & challenging behaviours.</p>	<p>Plenary</p> <p>Leading Qualities of Nonprofit Organisations</p> <ul style="list-style-type: none"> Keynote 3 – values Moira Rayner Keynote 4 – innovation Dorothy Scott Keynote 5 – relationships Mike Traill SVA
12.30	<p>L U N C H</p>	<p>L U N C H</p>	<p>L U N C H</p>	<p>L U N C H</p>
1.30	<p>Concurrent Sessions (Workshops and Papers)</p> <ol style="list-style-type: none"> Working with Indigenous Children Families and Communities Research, policy & practice Supporting Families: parent education & community development WORKSHOP Working with young people and their families Out of home care: residential & therapeutic environments Supporting Families: groupwork & resilience 	<p>Concurrent Sessions (Workshops and Papers)</p> <ol style="list-style-type: none"> Working with Indigenous Children Families and Communities WORKSHOP Out of home care: Children who live with substance abuse Supporting Families: Prevention and Intervention The early years & role of child care Participation of Children and Young People National Child & Family Welfare Research Coalition Forum Part II Leaving care, aftercare and outcomes 	<p>(9.00am - 5.00pm)</p> <p>(9.00am - 5.00pm)</p> <p>(9.00am - 5.00pm)</p> <p>(9.00am - 5.00pm)</p>	<p>Concurrent Workshops – 2 hours</p> <ol style="list-style-type: none"> Mentoring Leaders Workforce Strategy Partnerships with Stakeholders Advocating for Social Change Change & Growth Risk Management
3.00	<p>B R E A K</p>	<p>B R E A K</p>	<p>B R E A K</p>	<p>B R E A K</p>
3.30	<p>Concurrent Sessions (Workshops and Papers)</p> <ol style="list-style-type: none"> Interagency Collaboration WORKSHOP 'Restoration and Family Contact' Roger Bullock Out of home care, permanency planning & adoption Children and Young People's Participation WORKSHOP Out of home care – children with disabilities Supporting Children & parents under pressure 	<p>Closing Plenary Session</p> <ul style="list-style-type: none"> Launch of National Aboriginal Children's Day 2004 Muriel Cadd SNAICC Keynote: "What works in early intervention and prevention" Closing performances by Aboriginal children & young people 	<p>RUNS ALL DAY</p> <p>RUNS ALL DAY</p> <p>RUNS ALL DAY</p> <p>RUNS ALL DAY</p>	<p>4pm Closing Plenary</p> <p>Tim Costello</p> <p>Taking on the Future</p>
5.00	<p>B R E A K</p>	<p>B R E A K</p>	<p>B R E A K</p>	<p>B R E A K</p>
7.00	<p>CONFERENCE DINNER</p> <p>"Guess who's coming to dinner.....?"</p>	<p>5.30pm CAFWAA AGM</p>	<p>Networking Cocktails</p>	<p>Networking Cocktails</p>



MONDAY 2nd August

9.00	<p align="center">C O N F E R E N C E O P E N I N G</p> <p align="center"> MC : Ms Kelly Trewin Indigenous Welcome – Eora People Opening : The Hon. Carmel Tebbutt MLC Minister for Community Services Young People’s p celebrating 10 y </p>			
10.30	<p align="center">B R E A K</p>			
11.00	<p>1 Messages for Practice from Research - Expert presentations & responses from stakeholders</p> <p>Working with Indigenous Children Families and Communities Muriel Cadd Secretariat Aboriginal & Islander Child Care VIC</p>	<p>2 Messages for Practice from Research - Expert presentations & responses from stakeholders</p> <p>Out of home care Judy Cashmore Social Policy Research Centre UNSW NSW</p>	<p>3 Messages for Practice from Research - Expert presentations & responses from stakeholders</p> <p>Supporting Families: Prevention and Intervention Dorothy Scott University of Melbourne VIC</p>	<p>4 Messages for Practice from Research - Expert presentations & responses from stakeholders</p> <p>Children and Young People’s Participation Stream CREATE Foundation</p> <p>From the individual to the system – children and young people in care share their experiences and feedback of the Australian out of home care system. This presentation is based on research with 317 children and young people in care and directly provides participants with opportunity to hear from young people their experiences.</p>
12.30	<p align="center">L U N C H</p>			
1.30	<p>7 Working with Indigenous Children Families and Communities</p> <p>Indigenous family mediation approach. This presentation is about Indigenous families, talking, listening and healing together through the adaption and flexibility of their co-mediation model Lillian & Stacey Greenup Regional Extended Family Services NSW.</p> <p>A different identity This research challenges the essentialist understanding of ‘Indigenous’ within Australian child welfare practice by exploring notions of identity and subjectivity for Indigenous children in foster care Michelle Moss Department of Families Mackay/ Whitsunday QLD</p> <p>“Our Journey to Respect” Effective programs focussed on improving relationships, community connections and school retention rates for Aboriginal young people living in rural towns Jodi Burnstein & Audrey Naden Barnardos NSW</p>	<p>8 Research, policy & practice</p> <p>The impact of major inquiries on support for vulnerable children. This paper will discuss the ways the evidence from major inquiries is translated into changes in legislation, policy and practice to improve outcomes for children and families, drawing on the Queensland experience. Robin Sullivan Qld Commission for Children & Young People</p> <p>Collaborative research partnerships: a powerful impetus for the transfer of knowledge into action. There is some evidence that Collaborative Research Partnerships may more readily make a difference for families and children, both in the immediate local context and beyond Ros Thorpe James Cook University QLD</p> <p>Supporting children’s voices in out of home care Some findings from a collaborative research project on children’s defining of their needs in out of home care Jan Mason University of Western Sydney & Christine Gibson UnitingCare Burnside NSW</p>	<p>9 Supporting Families: p & community development</p> <p>Parent education and support be achieving more than we potential of theories of incident and transformative learning evaluating our interventions Judi Apte EOS Management</p> <p>Growing an inclusive and neighbourhood (GAIN Pro) integrated approach to Early Intervention and prevention in the social and economic community Maureen Bott Orana Family</p> <p>One Size Doesn’t Fit All: a tracks stages in community from beginning to sustainability articulating the level of intervention work with various types of community Nick Guggisberg Albion Park Neighbourhood</p>	
3.00	<p align="center">B R E A K</p>			
3.30	<p>13 Interagency Collaboration</p> <p>From interagency work to ‘joined up solutions’ - what have we learnt about collaboration and partnership? Maree Walk & Sue Wyatt Benevolent Society, Barbara Wellesley Good Beginnings NSW</p> <p>Why the whole can be greater than the sum of the parts: developing innovative partnership approaches to support vulnerable children and their families Mick Naughton Dept HS, Kathryn Howe & Jacinta Wainwright Bethany Community Care VIC</p> <p>The rules of the game and how to play - successfully or not! Setting up and working with Intensive Family Support Service in the inner Sydney suburbs of Redfern/Waterloo. Vivian Cunningham Smith & Deirdre Cheers Barnardos NSW</p>	<p>14 WORKSHOP</p> <p>Restoration and family contact’ Findings and guidance to help professionals make good judgements about the reunification of families. Roger Bullock Chair of the Centre for Social Policy Dartington, Professor Emeritus of Child Welfare Research Bristol University & editor of the journal <i>Adoption and Fostering</i>.</p>	<p>15 Out-of-home care, permanency planning & adoption</p> <p>Facilitating resilient outcomes for children in care Identifying outcomes of the care experience of children from carer’s perspectives. Five year longitudinal study. Elizabeth Fernandez UNSW NSW</p> <p>“Don’t even contemplate a dull stretch” Permanency Planning and the involvement of children and birth families in the process of an adoption Care Plan Lynne Moggach, Elizabeth Cox, David Jenrick Barnardos NSW</p> <p>From the trenches of the war on adoption in Australia An examination of the demise of adoption in Australia as an option for children in need of a permanent family Trudy Rosenwald Registered Psychologist, A/Principal Officer of Adoptions International of Western Australia & PhD Candidate Edith Cowan University WA</p>	
7.00	<p align="center">C O N F E R E N C E D I N N E R</p> <p align="right">‘Guess Who’s Coming to Dinner’ Flashdance and Close Encounters</p>			

presentation coordinated by CREATE Foundation
 years of children & young people's participation

Keynote – Roger Bullock 'Knowledge into Action:
 Effective Practice for Child and Family Services'

Newpin
 Choir

E A K



B R E A K



B R E A K



5 *Messages for Practice from Research* - Expert presentations & responses from stakeholders

Understanding & responding to childhood trauma

Dr Graham Vimpani
 Newcastle University &
Louise Newman from the
 NSW Institute of Psychiatry

6 Management Issues in Child & Family Services

Communicating openly, honestly & generously

Based on a case study of the Autism Association of NSW the paper suggests some very practical steps that can be undertaken by organisations to improve communication with its stakeholders as well as highlighting some of the underlying issues which can make communication such a challenge for community service organisations
Adrian Ford & Roger West Autism Association of NSW

Organisational learning at The Benevolent Society: integrating our philosophical approach into practice

How The Benevolent Society is developing its philosophical approach to working with children and families, incorporating theory and research from both the child welfare and organizational learning fields
Annette Michaux & Bill Ford Benevolent Society NSW

From the ground up - building models of staff support

Berry Street Victoria has undertaken a project in residential care services, aimed at developing a Best Practice approach addressing issues of: critical incidents involving staff, lessening WorkCover claims and decreasing staff turnover rates

Prue Atkins & Jo Pike Berry Street VIC.

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Association NSW

10 WORKSHOP

Working with young people and their families:

An interactive playful and profound workshop about helping young people and their parents understand each other's views, acknowledge each other's needs and work through the inevitable tough times

Peter Slattery therapist and trainer NSW

11 Out of home care: residential & therapeutic environments

'24/7 Accommodation Project' a responsive placement option for young people who present with complex support needs and challenging behaviours, and for whom independent, semi-supported or family based care are not appropriate

Fran Manning Noosa Youth Service Association QLD

Creative engagement of carers, children & young people, volunteers & staff - an alternative model to therapeutic intervention

An initiative that commenced 17 years ago now provides enormous opportunities of engagement for young people, carers, volunteers and staff to approach new challenges in a safe environment

Anita Pell Berry Street VIC

Out of home care: an overview of its use within Queensland.

This paper is an examination of trends in out-of-home care intervention within Queensland
Cassandra Rayment School of Justice Studies, Queensland University of Technology QLD

12 Supporting Families: groupwork & resilience

Phone Groups

Groupwork support to geographically and socially isolated families utilising a mutual aid framework via group teleconferencing

Paul Mavromatis & Kate Hunter The Spastic Centre NSW

Using pictures to guide young children's behaviour

Using photo and picture sequences to assist parents to guide young children's behaviour.

Kate Helby Infants Home Family Centre NSW

"Someone to turn to..."(TM)

A Parent to Parent Support Network, from Implementation to Evaluation
Pauline Knight Autism Association of NSW

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16 Children and Young People's Participation

In our own best interests

Listening to the voices of children and young people - a project demonstrating inclusion in practice

Coleen Clare Children's Welfare Association of Victoria & Centre for Excellence in Child and Family Welfare VIC

It's our lives: children and young people in care designing research.

An exciting project where children and young people with a foster care experience have been involved in research design

Wayne Daly Department of Communities QLD

Are We There Yet? An innovative and creative way of looking at "youth-participation" in evaluating programs and workshops within a residential, accommodation context

Nicky Johnson Taldemunde Youth Services NSW

17 WORKSHOP

Out of home care – children with disabilities

"All aboard - including kids with disabilities"

Practical strategies for mainstream out of home care services to include children and young people with a disability covering:

- * Understanding of disability issues in out-of-home care
- * Identification of good practice principles
- * factors for consideration at placement
- * ways to recruit carers
- * appropriate case planning
- * different disability resources and links

Ally Dench Centre for Community Welfare Training NSW

18 Supporting children & parents under pressure

"I love my house it has two wheels and a door" Creative methods in engaging and providing services to children and families living in marginalized communities

Lisa Hillan, Marie Stuart & Kate Ellis Save the Children QLD

She can she is: practicing 'power with' a group of women impacted by domestic violence as they rediscover their "muscles and wings"

Robyn Woodward Hills Family Centre NSW

Is strengthening men and boys strengthening families?

This paper presents the case that the development of programs and innovations such as the National Men's Helpline, rebuttable joint custody and various emerging boys' education programs all have the potential to develop a form of gender relations that will harm families

Stephen Fisher & Margot Northey Chisholm Institute of TAFE & Men Against Sexual Assault VIC

anner? Don't be Home Alone - come join us On the Waterfront at Pearl (Darling) Harbour for an evening of Cocktails,
 unters. This is not Mission Impossible, so register now and Make My Day! Purchase tickets on your registration form.

TUESDAY 3rd August

9.00	<p>Keynote : Marianne Berry 'Best Practice in Family Preservation'</p>														
10.30	<p>Interactive Poster Session. A one hour interactive session where delegates can talk with presenter</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%; padding: 5px;"> <p><i>b.rilliant Awards</i> CREATE Foundation</p> </td> <td style="width: 25%; padding: 5px;"> <p>1. NEWPIN children - a catalyst for beneficial change UnitingCare</p> </td> <td style="width: 25%; padding: 5px;"> <p>Keeping Children Safe Vivian Alarcon UnitingCare Burnside</p> </td> <td style="width: 25%; padding: 5px;"> <p>Building C</p> </td> </tr> <tr> <td style="padding: 5px;"> <p>Get Reel : Design a drug ad..' Kate Finch Youth Off the Streets</p> </td> <td style="padding: 5px;"> <p>2. A Child Protection Program that creates a child friendly community Linda Mondy UnitingCare Burnside NSW.</p> </td> <td style="padding: 5px;"> <p>Assessing sensitive outcomes in child and family centres: an interim report on the Melbourne component of a cross-national study Trish McNamara</p> </td> <td style="padding: 5px;"> <p>'Getting S for ne Bronwe</p> </td> </tr> <tr> <td style="padding: 5px;"> <p>Animal assisted therapy Maree Baird Menzies Inc.</p> </td> <td style="padding: 5px;"> <p>Children In Need Sue Tolley Barnardos NSW.</p> </td> <td style="padding: 5px;"> <p>Partner Participati prot NSW Depa</p> </td> <td></td> </tr> </table>			<p><i>b.rilliant Awards</i> CREATE Foundation</p>	<p>1. NEWPIN children - a catalyst for beneficial change UnitingCare</p>	<p>Keeping Children Safe Vivian Alarcon UnitingCare Burnside</p>	<p>Building C</p>	<p>Get Reel : Design a drug ad..' Kate Finch Youth Off the Streets</p>	<p>2. A Child Protection Program that creates a child friendly community Linda Mondy UnitingCare Burnside NSW.</p>	<p>Assessing sensitive outcomes in child and family centres: an interim report on the Melbourne component of a cross-national study Trish McNamara</p>	<p>'Getting S for ne Bronwe</p>	<p>Animal assisted therapy Maree Baird Menzies Inc.</p>	<p>Children In Need Sue Tolley Barnardos NSW.</p>	<p>Partner Participati prot NSW Depa</p>	
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11.30	<p>19 WORKSHOP Children and young people's participation</p> <p>Participation in practice 'I'm not a jigsaw puzzle'. Tasmanian out of home care stakeholder group (including young people themselves) presenting the process and journey of working together over 2 years to ensure young people in care were being heard and participating in decisions affecting their lives. The result is a publication of young people's stories and a process of participation, collaboration, partnership and learning, for the whole sector to build shared understanding and a joint vision for creating change CREATE Foundation & Engaging young people in grant making creates a unique youth participation opportunity Mary Wooldridge The Foundation for Young Australians VIC (tbc)</p>	<p>20 Out of home care – contact & reunification</p> <p>The most enduring of relationships. Engaging families who have children in Substitute Care provides for better outcomes Terri Scott MacKillop Family Services VIC</p> <p>Access with a difference: an innovative and collaborative approach with vulnerable families. Working with vulnerable families to improve the access experience Sue Cooper Department of Human Services Child Protection program Geelong & Heather Ploeger Maternal Child Health Nurse, City of Greater Geelong VIC</p> <p>Reflecting in, on and for practice: Stories of reunification work. Purpose, process and outcomes: using case studies of collaborative attempts to reunify children with their families Brenda Clare UWA, Pauline Dixon & Jenny Terry Wanslea Family Services WA</p> <p>My family first - engaging parents who have children placed in care. Review of the content and learnings from a program developed to work with parents whose children have been placed in statutory care with particular emphasis on assisting them navigate the system whilst maintaining positive child/parent relationships Frances Klaassen & Mark Cary Mercy Family Services QLD</p>	<p>21 Organisational change and development</p> <p>Perpetuating the change: making it happen at the regional level. This is the story of a three year journey of a regional organisation to shift its culture and practice Jane Allen Clarence Valley Community Partnership Family Services</p> <p>True costs in budgeting for the provision of services. A methodology to include all relevant costs that an agency incurs at the direct service level for funding submissions Paul Drielsma & Jose Crame UnitingCare</p> <p>A standardised approach to data collection in a Region worked together to create standardised data collection with the goal of aiding monitoring and reporting Judy Jones Lithgow Family Support Services</p> <p>"I already work like that...."How effective is it? Integrating new thinking and ways of working into everyday learned practice Eloise Neylon St Luke's Anglicare in Victoria</p>												
1.00	<p>LUNCH</p>														
2.00	<p>25 Working with Indigenous Children Families and Communities</p> <p>From fostering to flubber? Australian Government's reviews of its AICCA and Indigenous Parenting and Family Well-Being programs. Will discuss future directions in Indigenous child abuse prevention Melinda Tynan FACS & Julian Pocock SNAICC</p> <p>When the issues aren't as clear as black and white - lessons learned in working together to provide Aboriginal family support. Setting up positive working relationships between Aboriginal and non-Aboriginal staff in a new work environment Kathleen Clark Barnardos NSW</p> <p>KARI Clinic: partnerships between the agency and departments around providing a KARI Health Clinic to identify/priorities health needs for indigenous children and youth once they first enter care. Exploration of general issues around abused children Paul Ralph KARI & Dr Anne Piper Liverpool Hospital</p>	<p>26 WORKSHOP Children who live with substance abuse</p> <p>"Drugs and the Aftermath. Children who live with Substance Use - Early Intervention in Utero to Permanency Planning" Presentation will highlight characteristics of drug and alcohol addicted parents, specific effects on children, and how to help children build resilience. Kay Berry & Kerry Moore Barnardos NSW</p>	<p>27 Supporting Families: The early years & role of child care</p> <p>The role of children's services in child protection. A one year follow-up of 22 at-risk children offered a place in a children's services by DOCs and identifies pathways where families do well with this support and where there are obstacles Robyn Dolby et al University of NSW</p> <p>Supporting families: professional insights into their knowledge for action. Experiences in an early intervention program exploring issues surrounding how best to hear the real concerns of vulnerable families Joy Goodfellow & Deb Gyorog SDN Childrens Services NSW</p> <p>'Childcare as a hub' of relationships - potential for some new models for children, families, child-care and welfare staff. Presentation will discuss the theoretical framework and some of the issues of the convergence of multidisciplinary teams in childcare settings Sue Wyatt & Ted Smeaton The Benevolent Society NSW</p>												
3.30	<p>BREAK</p>														
4.00	<p>Closing Plenary Session</p> <p style="text-align: right;">Launch of National Aboriginal Children's Day 2004 Muriel Cadd Secretariat National Aboriginal & Islander Child Care (SNAICC)</p>														

Service User Presentations – Young People

Service User Presentations – Parents

Community - Breaking Isolation
Lyn Dowling

Work-based Learning - putting learning to work in the Community Services sector
Mick Houllbrook & Regine Wagner

Foster Care: Current international issues that affect foster care
John Hulskamp

Service Learning. Putting Values Education into practice
Lou Single Youth off the Streets.

'Started' Orientation kit for new family workers
in Elliot NSW Family Services

Making the Most of Everyday Moments
Lorraine Simpson

LAC in Practice 6 years on
Jude Morwitzer Barnardos NSW.

Recipe for Success- A youth training initiative
Eleanor Campbell

Relationship, Planning and Protection training
Department of Community Services

Weekend Respite Care
Narele Smith Wesley Dalmar Child and Family Care, NSW

Working on the Side of Hope
Sue Pollock

Life Story Work - Maintaining personal records
Carla Napolitano DoCS NSW

Open at a local
they undertaken by
and make significant
programs & NSW

22 Education & resilience
Education and dysfunctional attachment - a clash of belief systems. An exploration of the clash between classroom management techniques and the needs of children with dysfunctional attachment
Theresa Burghiem Wesley Dalmar NSW

23 National Child & Family Welfare Research Coalition Forum Part I
The National Research Agenda: keeping the ball rolling!
The National Child and Family Welfare Research Coalition is a coalition of university-based researchers and others with active research interests. Formed in 2002, they met at the ACWA conference to develop a national research agenda focussing on: identifying key policy and practice issues in out-of-home care, devising a sequenced ten-year knowledge-building research timetable and promoting individual and collaborative research projects. It is chaired by **Frank Ainsworth & Judy Cashmore** continues in Session 29

24 Young people with complex needs
The MAC program. Assessment in a residential setting for young people with high support needs..the why, how, results to date and the future
The Marist Assessment Centre (MAC) Team NSW

on of child & family
relevant costs that an
r budgeting and
e Burnside NSW

Creating a focus on education and learning in residential care: Information about an action research project looking at the outcomes of a specialist education and learning focus within two residential care programs for young people
Andrew O'Brien, Fraser Forsyth & Eileen Patterson UnitingCare Burnside NSW

Nonviolence as a foundation for youth work. A philosophy of nonviolence as a foundation for participatory youth work
Graeme Stuart Family Action Centre NSW

tion. How services
standardized data
g and planning
ice NSW

From "Feeling smart" to "Tuesday club". This paper covers the history, development and outline of a strength-based social skills group for primary school aged children
Anne Vranisan Reach Out for Kids Foundation (ROK) Inc Eastern Melbourne VIC

Aggression Replacement Training (ART): A multimodal intervention for aggressive youth. Aggression Replacement Training (ART) represents an evidence-based, comprehensive intervention designed to address the behavioural, emotional, and cognitive components of aggression
Matthew Currie Menzies Inc. VIC

ively do we
orking into our

Getting through the tough times: A group work program, designed by Creative Times - Samaritans, to enhance children's resilience
Meagan Nesbitt Creative Times NSW

N C H L U N C H L U N C H

28 Participation of Children and Young People
Conducting a learning and planning process: Marvel or Millstone? A description and analysis of a participatory Learning and Planning Process
Jon O'Brien UnitingCare Burnside NSW

29 National Child & Family Welfare Research Coalition Forum Part II
The National Research Agenda: Keeping the Ball Rolling! continues from Session 23

30 Leaving care, aftercare and outcomes
Life after care: outcomes, concerns, problems and triumphs South Australian research into the lives of a group of fifty-three care graduates, with a focus on life skills, social networks, education and perceived legacies of a childhood in care
Jadynne Harvey Department Psychology University of Adelaide SA

Children's participation in parenting capacity assessments. The Childrens Court Clinic in NSW, established in July 2001 to undertake independent assessments of children and their families in care and protection cases, is significantly involved in assessing parenting capacity in which children's participation is seen as essential
Gwenda Schreiber NSW Children's Court Clinic

The National Research Agenda: Keeping the Ball Rolling! continues from Session 23

Participation in action: A glimpse of the power of participation for service providers and service users and an outline of the opportunities and challenges that come from a participatory approach to our work
ACE Reference group members Rossana Creighton & Karen Andrews ACE aftercare program UnitingCare Burnside NSW

"How is your ability to bounce back today?" Raising young people's awareness of the factors that strengthen their resilience. The process undertaken to develop an awareness-raising and educational tool for young people to identify the protective factors in their lives
Simone Silberberg Family Action Centre, University of Newcastle NSW

Participation of young people in strengthening leaving and after care practice. A presentation by a foster care caseworker and young person in care about the views and recommendations for strengthening after care practice as developed by a group of young people in care
Lauren Schubert Wesley Dalmar NSW

Home and Away: Keeping families and young people connected through the leaving care/aftercare years. Examines attachment relationships and their impact on the leaving care experience
Sally Wardley & Vanessa Harnischmacher Aftercare Resource Centre NSW

E A K B R E A K B R E A K

Keynote address:
What works in early intervention & prevention

Aboriginal children & young people presentations

CLOSE of 2 day conference.
5.30pm CAFWAA AGM

WEDNESDAY 4th August

PROFESSIONAL DEVELOPMENT WORKSHOPS & SYMPOSIA

9.00

31 WORKSHOP

Skills in working with families

Case management revisited:

Case management - does the theory work in practice, and are there more helpful ways of describing what we do in our work with families and individuals?

Bronwen Elliott has extensive experience working with families and family workers.

Volunteers supporting families with young children: A story of the effectiveness of volunteer home visiting for a family and the impact of this journey for both

Wies Schuiringa First Five Years Program The Benevolent Society

Searching for Family Resilience from a Strengths Perspective:

A hands-on workshop exploring the applications of a new invaluable resource "Our Scrapbook of Strengths" as a way to strengthen the resilience of the families

Simone Silberberg Family Action Centre, University of Newcastle

Working with families who have acting out adolescents and the difficulties for the worker in seeing both points of view

Peter Slattery

32 SYMPOSIUM

'The Future of Foster Care: New Research Findings'

A report on research - is fostering viable in the future? (tbc)

Mosaic best describes life experiences of the young people speaking of foster care

Gudrún Kristinsdóttir
Iceland University of Education

Training foster carers - upping the ante!

Findings from current North Queensland research with foster carers and other key 'out of home care' stakeholders with particular emphasis on training and support of Indigenous and Non-Indigenous Foster Carers (including relatives) and the move towards professionalisation of foster care

Anne Butcher Qld Dept of Child Safety. QLD

Whose job is it anyway: the need for therapeutic interventions with severely traumatized children in foster care

Lyn Burton Mercy Childrens & Ballarat University.

What makes some families successful in fostering the hardest-to-place children?

This presentation is about a qualitative research study that found among other things, commitment, resilience, beliefs and love to be common attributes possessed by successful foster carers of the hardest-to-place children

Robyn Jackson
WR Black Shared Care & Family Support Service QLD

INTERACTIVE WORKSHOP (afternoon session)
Recognising and applying evidence based best practices in foster care.

Marianne Berry
Professor of Social Welfare at the University of Kansas, USA



5.00

NETWORKING COCKTAILS

Leading Organisations into the Future: Leadership & Management Institute 2004

(see following page for session and program details)

The 2004 Leadership and Management Institute 'Leading Organisations into the Future' will be held in Sydney on Wednesday 4th August to provide an opportunity for managers and leaders to explore how to grow leadership and effective organisations in the nonprofit sector. The Institute will be open to organisations across the nonprofit sector as well as managers and leaders from government, social enterprise and business sectors.

Speakers

Keynote speakers include **Gerhardt Pearson, Julian Disney, Moira Rayner, Dorothy Scott, Mike Trill** and **Tim Costello**.

They will address the unique aspects of nonprofit organisations and provide inspiration and a vision for the future through the themes:

- *Challenges and Opportunities for Leading Organisations*
- *The Leading Qualities of Nonprofit Organisations – values; being at the cutting edge; relationships.*
- *Leading People, Organisations and Relationships*
- *Leading into the Future*

The Institute will also offer workshop sessions to provide practical skill development on leading people, organisations and relationships.



NATIONAL ABORIGINAL CHILDREN'S DAY

33 WORKSHOP

Roger Bullock: tools for making difficult casework decisions

Presentation of practice tools to help practitioners making difficult child welfare decisions including:

- The clinical assessment of children in need
- Matching needs and services
- Aggregated data: better management information & planning
- Prediction: diagnosis, prognosis and interventions for children in need
- Structure, culture and outcome
- Going home: make good judgements about the reunification of families
- Threshold: determining the extent of impairment to children's development
- Taxonomy of children in need

**Roger Bullock**

Chair of the Centre for Social Policy in The Warren House Group at Dartington
Professor Emeritus of Child Welfare Research at Bristol University

34 SYMPOSIUM**Understanding & responding to young people with complex needs & challenging behaviours.**

Speakers at this Symposium will explore some common mental health & behavioural issues experienced by many young people in out of home care, and describe a number of promising interventions based on contemporary theory and research.

Symposium speakers will look at:

- Attachment difficulties
- Mental health concerns
- Aggressive and other challenging behaviours
- Problematic sexual behaviours
- Substance abuse
- Developmental disability.

Presentations will explore options along the continuum from preventive interventions to foster care and residential treatment.

One of these will be:

On TrACK for Change: Generating positive outcomes for children with challenging behaviours through an enhanced model of home based care and support

Lisa Ranahan Australian Childhood Foundation.

Convened by Howard Bath
Thomas Wright Institute

Presentations will draw on the practical and theoretical work in relation to:

- managing people – supervision, recruitment and retention; workforce strategies; developing and mentoring leaders
- managing relationships – partnerships with stakeholders, government and funding providers; advocating for social change.
- managing organisations – change and growth; risk management.

Institute participants







The Institute will bring together CEOs, directors, middle managers, co-ordinators and other leaders from nonprofit organisations from across Australia. The Institute also anticipates considerable interest from within government (federal, state and local/municipal) and the business sector particularly those involved in new forms of alliance and collaborative partnering with social sector organisations.

Participants will include some of the delegates attending the two day child and family services conference *Knowledge into Action! Effective Practice for Child and Family Services* organised by the Association of Childrens Welfare Agencies on the 2nd & 3rd August in conjunction with the Institute. A significant number of delegates will be Indigenous Managers.

Participation will be limited to 250 delegates involved in leadership and management.

Leadership and Management Institute
Leading Organisations into the Future
Wednesday 4 August 2004

Sydney Convention & Exhibition Centre Darling Harbour

TIME	Session	Speakers
9.00	Opening Plenary Challenges and Opportunities for Leading Organisations	<ul style="list-style-type: none"> Welcome - Jane Woodruff UnitingCare Burnside The changing world, the challenges and opportunities we will face Gerhardt Pearson Cape York Partnerships QLD The changing world for the nonprofit sector – the vision Julian Disney Faculty of Law UNSW
10.30	 B R E A K 	
11.00	Plenary The Leading Qualities of Nonprofit Organisations	<ul style="list-style-type: none"> MC - Jan Owen Social Ventures Australia Values – Moiray Rayner Lawyer Innovation – Dorothy Scott Professor of Social Work, University of Melbourne Relationships – Mike Trill CEO Social Ventures Australia
12.30	 L U N C H 	
1.30	Workshops Leading People, Organisations and Relationships Managing People Managing Organisations Managing Relationships	<p>35.1 Managing People 1 – developing & mentoring leaders Gerhardt Pearson and Tania Major Cape York Partnerships QLD & examples from Social Ventures Australia. <i>Facilitator – Jan Owen</i></p> <p>35.2 Managing People 2 – workforce strategy:supervision, recruitment, retention, training. Sue Davidson ACCORD Facilitation Services. Sue is interested in how power, knowledge and 'truth' are negotiated in large cultural systems and she is particularly interested in the meanings and practices of 'collaboration' between workers in agencies and organisations. Case Study: Berry St Vic - strengthening residential care workforce through a combination of recruitment, training and workforce development, which has had a significant impact on OH&S and WorkCover. Prue Atkins Director Organisational Development, and Chrisie Warren Manager Training Development <i>Facilitator – Jane Allen</i></p> <p>35.3 Managing Relationships 1 – partnerships with stakeholders Presentations by stakeholder representatives: Government, Donor organisation, Community Service provider Non profit, Media, corporate organisation, Case Study: Sandi de Wolf Berry St partnership for their Take Two program – a new Statewide Intensive Therapeutic Service), and how it involves 4 partners and the Department of Human Services. <i>Facilitator – Rhonda Stien</i></p> <p>35.4 Managing Relationships 2 – social justice and advocacy Prof. Mark Ezell USA <i>Facilitator – Nigel Spence</i></p> <p>35.5 Managing Organisations 1 – change and growth Rob White Spastic Centre Sue Richards NSW Family Services Inc Coleen Clare CWAV Centre for Excellence <i>Facilitator – Jane Woodruff/Patricia Kiely</i></p> <p>35.6 Managing Organisations 2 – risk management Sandra Handley NCOSS <i>Facilitator – Liz Priestly NCOSS</i></p>
3.30	Move to Plenary  B R E A K 	
4.00	Afternoon Tea in the round Closing Session Leading into the Future	Taking on the Future – The Rev. Tim Costello, World Vision Australia Tim Costello is recognised for articulating the social conscience of many Australians on tough domestic issues such as urban poverty, homelessness, problem gambling, reconciliation and substance abuse. Tim is CEO of World Vision Australia and was recently the Minister of Collins Street Baptist Church and Executive Director of Urban Seed.
5.00	The NETWORK Effect	Networking – refreshments Harbourside Room

 **Conference Committees**

Conference Organising Committee

Nigel Spence (Chair)	ACWA
Sue Richards	NSW Family Services
Russell Freeburn	Aboriginal Child, Family & Community Care State Secretariat NSW
Glenn Rennie	Aboriginal Child, Family & Community Care State Secretariat NSW
Phil Smith	NSW Department of Community Services
Coleen Clare	CWAV Centre for Excellence representing CAFWAA
Kylie Gordon-Wilkins	CREATE Foundation
Leanne Clarkson	CREATE Foundation
Michelle Townsend	CREATE Foundation
Sharyn Low	Conference Organiser, Matrix On Board

Selection Committee for Call for Papers

Nigel Spence (Chair)	ACWA
Sue Richards	NSW Family Services
Glenn Rennie	Aboriginal Child, Family & Community Care State Secretariat NSW
Kylie Gordon-Wilkins	CREATE Foundation
Elizabeth Fernandez	School of Social Work UNSW
Sharon Storey	NSW Department of Community Services
Sharyn Low	Conference Organiser, Matrix On Board

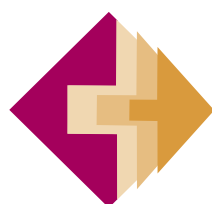
Youth Participation Advisory Committee

Kylie Gordon-Wilkins	CREATE Foundation
Kellie Boston	
Rob McPherson	
Priya Singh	
Dale Murray	
Terri Smith	
Carissa Scammell	

Steering Committee Leadership and Management Institute

Jane Woodruff (Chair)	UnitingCare Burnside
Jane Allen	NSW Family Services
Jan Owen	Social Ventures Australia
Rhonda Stien	Consultant
Nigel Spence	ACWA
Sharyn Low	Conference Organiser, Matrix On Board

Conference Registration closes 15 July 2004



Knowledge into Action!

Effective Practice for Child and Family Services



For a detailed map of the conference venue, the Darling Harbour region and surrounds and the location of Hotels offering special conference rates (p15) go to

www.acwa.asn.au/conf2004



Venue

The Sydney Convention & Exhibition Centre (North) is the venue for all conference sessions.

The Convention Centre is 40 minutes from Sydney International and Domestic Airport and 10 minutes from Sydney CBD. It is accessible by rail to Central Station, Light Rail and Monorail.

Shopping, banking and water taxi transport nearby.

Car Parking is available in the SCEC carpark (enter off Pyrmont St) at conference delegate rate of \$25.

 **Special Conference Rates**

Hotels	Booking Reference/ Fax #	Distance to SCEC/Public Transport	Single/Double (cost/room/night)	Twin (cost/room/night)	Breakfast	Parking
Woolbrokers Inn B & B Tel 02 9552 4773 22 Allen St Cnr Pyrmont Rd Pyrmont	Caroline. Fax # 9552 4771	5 mins walk	\$66 or \$89 double 26 rooms and 19 bathrooms	\$33 per person 4/6 bed family rooms \$33 per person per night	Continental Breakfast included	street
Vulcan Hotel Heritage restored contemporary hotel, no smoking Tel 02 9211 3283 500 Wattle St Cnr Mary Ann St Ultimo vulcanho@ozemail.com.au	Pru. Fax # 9212 7439	15 mins walk	\$99 to \$150	Extra beds \$30 Family studio sleeps 3 \$180 (queen, single and roll away)	Continental \$7 Hot breakfast \$9	\$15 per car per day
Pacific International Hotel (4 star) 02 9289 4400 717 George St Sydney	#104042 Fax # 9281 5118	15 mins walk. Central /Light Rail	\$109 1 x queen bed	\$99 2 x single beds no triples	\$10 full buffet	\$20 very limited
Aarons (3 star) 02 9281 5555 37 Ultimo Rd. Ultimo	Fax # 9281 2666	5 mins walk	\$115	\$120	Cont. Incl. Or \$7.70	\$16
Mercure Lawson Ultimo (3.5 Star) 02 9211 1499 383 Bulwarra Rd Ultimo	Biljana Fax # 9281 3764	10 mins walk. Central Stn. or Light Rail	\$130 (Govt ID required) to \$160 1 x queen bed	\$130 1 x queen bed 1 x single	\$19.50 full buffet	\$10
Holiday Inn Darling Harbour (4 star) 02 9281 0400 68 Harbour St. Darling Harbour	Fax # 9281 1212	5 mins walk	\$145 superior room	\$145	\$15	
Mercure Hotel Sydney (4 star) 02 9217 6666 818 George St. Sydney	Fax # 9217 6616	20 mins walk. Central Stn. or Light Rail	\$165 1 x queen bed Only Superior rooms available	No twin rooms available	Includes full buffet	\$15
Novotel Century Sydney (4 star) 02 8217 4000 17 Little Pier St Darling Harbour	Fax # 8217 4085	5 mins walk	\$175 1 x king bed	\$185 2 x ¾ beds	Buffet breakfast included	Entertain- ment Centre \$18 for 24 hours
Four Points Sheraton Darling Harbour (4 star) 02 9290 4000 161 Sussex St Sydney	ACWA Fax # 9299 0566	10 mins walk	\$195 city side \$235 Harbour view		\$29.50	\$29 per 24 hours
Crowne Plaza Darling Harbour (4.5 star) 02 9261 1188 150 Day St Sydney	Group #15670 Fax # 9261 8766	10 mins walk	\$215 standard \$255 Premium view	\$215 standard \$255 Premium view \$340 Suiteplus (\$30 for 3 rd person)	\$18 continental \$20 full buffet	\$25

Accommodation

- Special group rates have been secured and can be booked by contacting the hotels listed with this accommodation booking form and including payment of one night's accommodation as a deposit or credit card details to hold the booking.
- Rates are in Australian dollars (incl 10% GST) and are quoted per room per night with up to 2 people per room.
- Accommodation refunds will be given in full up to 30th June 2004 at the discretion of the hotel.
- Accommodation should be booked by 30th June 2004 to guarantee availability and conference rates. There is no guarantee that rooms will be available after 30th June 2004.
- All hotel guests are responsible for payment of their own accounts. The hotel will issue a tax invoice on checkout when final account has been paid. The organisers and organising committee accept no responsibility for payment of hotel accounts.
- Hotel check in is after 2pm and is not guaranteed prior to this time.
- No transfers are provided to the Convention Centre. The Convention Centre is easily accessed by monorail and light rail.

Accommodation Booking Form

'Knowledge into Action! Effective Practice for Child & Family Services'
2 to 4 August 2004
Sydney Convention & Exhibition Centre Darling Harbour

Bookings Reference Name or Number : _____
(refer to special conference rates table p14)

Please read the accommodation information carefully and fax through to the hotel of your choice

Title: _____ First Name: _____ Surname: _____

Organisation: _____

Address: _____

City/State: _____ Postcode: _____ Country: _____

Telephone: _____ Mobile: _____

Fax: _____

Email: _____

- Date IN _____
- Estimated time of arrival _____
- Date OUT _____

Please indicate ✓ your preferences

- Single
- Double
- Twin

- Smoking
- Non-smoking

Special Requirements (Diet, Mobility): _____

PAYMENT

Card Type: Visa Mastercard Bankcard Amex

Card Number: _____ / _____ / _____ / _____

Expiry Date: _____ Authorised Amount: A\$ _____ Name on card: _____

Signature: _____



Registration

- To register please complete the registration form on pages 18 & 19 and send with payment.
- Concurrent sessions have been listed - please complete your first preference for each concurrent session.
- If this preference section is not completed you will be allocated to whichever session is available.
- Changes to your preferences are acceptable subject to places being available.

	Early Bird <i>Prior June 30, 2004</i>	Standard <i>After June 30, 2004</i>
Combined Registration For full 3 days	\$650 per person	\$695 per person
2 day Conference Only (2-3 August 2004)	\$520 per person	\$560 per person
Any 1 single Day	\$275 per person	\$295 per person
Leadership & Management Institute (4 August 2004)	\$275 per person	\$295 per person
Conference Dinner (7pm 2 August 2004 <i>not included in any registration option</i>)	\$90 per person	\$90 per person

All fees quoted are **inclusive** of GST.

Registrations close **15th July 2004**. (Registrations received after 15th July will be accepted subject to availability).

REGISTER now !

Choose one of the 3 easy options to register:

- Online** available from 15th May 2004 www.acwa.asn.au/conf2004
- Fax** to 02 4572 3972 completed form included in this brochure (credit card payments only)
- Post** to 2004 Knowledge into Action Conference
PO Box 4023 Pitt Town NSW 2756
with completed form included in this brochure.

Credit cards accepted are: Bankcard in Australia, Visa, Mastercard, and American Express.

Cheques should be made payable to ACWA

ABN 24 459 406 828

Direct Bank Deposits can be made into:

CBA Parramatta BSB 062-315 Account 00900264 reference '**conference**'.

Please ensure advice of the deposit is also forwarded.

Please settle all registration fees in Australian dollars (AUD) through credit card or international bank draft in Australian dollars and drawn on an Australian bank. No international cheques can be accepted.

THE FINE PRINT

In order to be officially registered full payment of registration fees must be received.

Registration and bookings will only be confirmed for those events where payment has been received.

Registration fee includes all conference sessions for the package chosen, conference satchel, program and proceedings subject to availability, morning and afternoon tea refreshments and lunch. Conference dinner is an additional option and is not included in any registration package.

Cancellations and refunds

Cancellations need to be made in writing.

A cancellation fee of \$100 will be charged for registration cancellations received in writing before 15 July 2004. After this date refunds will only be made under exceptional circumstances and at discretion of organising committee.

Substitute registrations will be accepted.

Travel Information

We are pleased to announce Qantas has been appointed official airline for the 'Knowledge into Action' Conference.

For the best fare deals and bookings go to Qantas website for the conference www.qantas.com.au/content/dyn/conference/kiaAug04

Program Changes

The organiser

Liability

The conference orga

conference.

Inquiries

Conference Organiser **Sharyn Low** from Matrix On Board

Tel: 02 4572 3079

Fax: 02 4572 3972

Email: sharyn@mob.com.au

Postal: PO Box 4023 Pitt Town NSW 2756

REGISTRATION FORM & TAX INVOICE

Knowledge into Action! Conference 2004

This document will be a tax invoice for GST when you make a payment.

Please retain a copy for your records.

Association of Childrens Welfare Agencies (ACWA) ABN 24 459 406 828

Section 1: Personal Details

PLEASE PRINT CLEARLY

Title: _____ First Name: _____ Surname: _____

Position: _____

Organisation: _____

Address: _____

City/State: _____ Postcode: _____ Country: _____

Telephone: () _____ Mobile: _____

Fax: () _____

Email: _____
 (please print clearly as confirmation will be sent by email)

Special Requirements (Diet, Mobility): _____

Section 2: Program Preferences

Knowledge into Action! Conference: Incorporating professional development workshops and Leadership & Management Institute

Please indicate first preference (1) and second preference (2) for the concurrent sessions.

Refer to registration brochure for information about session content before making your choice.

MONDAY Concurrent Sessions (11am to 12.30pm) Choose 1 from sessions 1 to 6

- 1 Working with indigenous children families & communities
- 2 Out of home care
- 3 Supporting families: prevention & intervention
- 4 Participation of children & young people
- 5 Understanding & responding to childhood trauma
- 6 Management issues in child & family organisations

MONDAY Concurrent Sessions (1.30pm to 3pm) Choose 1 from sessions 7 to 12

- 7 Working with indigenous children families & communities
- 8 Research, policy & practice
- 9 Supporting families: parent education & community development
- 10 WORKSHOP Working with young people & their families – Peter Slattery
- 11 Out of home care: residential & therapeutic environments
- 12 Supporting families: groupwork & resilience

MONDAY Concurrent Sessions (3.30pm to 5pm) Choose 1 from sessions 13 to 18

- 13 Interagency collaboration
- 14 WORKSHOP Restoration & family contact – Roger Bullock
- 15 Out of home care: permanency planning & adoption
- 16 Participation of children & young people
- 17 WORKSHOP Out of home care: children with disabilities
- 18 Supporting children & parents under pressure

TUESDAY Concurrent Sessions (11.30 am to 1-pm) Choose 1 from sessions 19 to 24

- 19 WORKSHOP Participation of children & young people
- 20 Out of home care: contact & reunification
- 21 Supporting families: organisational change and development
- 22 Education & resilience
- 23 Building a national research agenda Part I (you will also need to choose session #29 Part II)
- 24 Young people with complex needs

TUESDAY Concurrent Sessions (1.30pm to 3pm) Choose 1 from sessions 25 to 30

- 25 Working with indigenous children families & communities
- 26 WORKSHOP Out of home care: children who live with substance abuse
- 27 Supporting families: prevention and intervention, the early years and role of child care
- 28 Participation of children & young people
- 29 Building a national research agenda Part II (you will also need to choose session #23 Part I)
- 30 Leaving care, aftercare & outcomes

WEDNESDAY Concurrent Sessions Choose 1 from sessions 31 to 35

- 31 Skills in working with families
- 32 The future of foster care: new research findings
- 33 Tools for making difficult casework decisions – Roger Bullock
- 34 Understanding & responding to young people with complex needs & challenging behaviours
- 35 Leadership & Management Institute - (select **ONE**)
 - 35.1 developing & mentoring leaders
 - 35.2 workforce strategy
 - 35.3 partnerships with stakeholders
 - 35.4 social justice and advocacy
 - 35.5 change and growth
 - 35.6 risk management



Section 3: Registration Fees

	Early Bird (prior to June 30)	Late (after June 30)	Amount Paid
Combined Registration for three full days	\$650 per person	\$695 per person	\$ _____
Two day conference only (2nd & 3rd August)	\$520 per person	\$560 per person	\$ _____
Any one single day	\$275 per person	\$295 per person	\$ _____
Leadership & Management Institute (4 August only)	\$275 per person	\$295 per person	\$ _____

All fees quoted are inclusive of GST.

Total Paid \$ _____

Section 4: Social Function

	# of tickets	Amount Paid
Monday 2 August 2004 7pm Conference Dinner (not included in any registration package) @\$90 per person	# _____	\$ _____

Section 5: Payments

Section 3:	Registration Fees	\$ _____
Section 4:	Social Function	\$ _____

Total Payment Enclosed \$ _____

Please make cheques/bank drafts payable to "ACWA".
Cheques/Bank Drafts are to be **drawn on an Australian Bank, in Australian dollars**.
No foreign currency or wire transfers can be accepted.

Direct Bank Deposits can be made into:

CBA Parramatta BSB 062-315 Account 00900264 reference '**conference**'.

Please ensure advice of the deposit is also forwarded.

Alternatively, if you wish to pay by credit card please complete the section below:

Card Type:

Visa Mastercard Bankcard Amex

Card Number:

_____/_____/_____/_____/_____/_____

Exp. Date: _____ Auth. Amount: A\$ _____

Name on card: _____

Signature: _____

Please forward the registration form with your payment to the Conference Organiser

Sharyn Low from Matrix On Board

Tel: 02 4572 3079 **Fax:** 02 4572 3972

PO Box 4023 Pitt Town NSW 2756

sharyn@mob.com.au

All Inquiries

Conference Organiser

Sharyn Low from Matrix On Board

Tel: 02 4572 3079

Fax: 02 4572 3972

Email: sharyn@mob.com.au

Postal: PO Box 4023 Pitt Town NSW 2756

Updated program details at

www.acwa.asn.au/conf2004/



Knowledge into Action!

Effective Practice for Child and Family Services